

Nordea Private ebanking USER GUIDE

Nordea Private ebanking is safe and easy to use, and enables you to monitor your accounts, place orders and give instructions to your Wealth Partner in a discreet and secure environment.



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How to login to Nordea Private ebanking

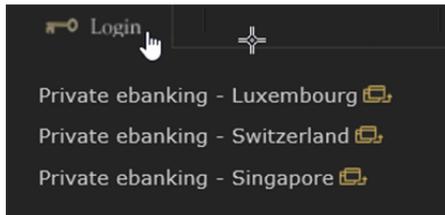
Getting Started

You will receive two letters from the bank containing:

- 1) Your security token
- 2) The activation code

First Login

You log-in in the top bar of www.nordeaprivatebanking.com/ebanking



Enter your User ID and click continue

Log in to your account **Step 1 of 2**

Please enter your User ID

User ID *

Continue

Enter your activation code

Your Activation code **Registration step 1 of 3**

Please enter your Activation Code.

Activation Code

Continue

Then enter your security token (device) serial number (marked as S/N), which you find on the back of the security token.



Pick a password, it must:

- contain only alpha and numeric characters, at least one of each kind. For example abcd1234, abcdefg1.
- contain at least 8 characters
- contain at least 3 different characters

- be different from any previous passwords

And click “Confirm”

Choose your credentials **Registration step 2 of 3**

Please choose a new password and bind your device.

Enter your device serial number

Enter your new password

Confirm your new password

Confirm

Once the registration is completed, you will see the following screen:

Registration Completed. **Registration step 3 of 3**

Your internet banking account is now ready to use. Thank you for choosing us for your online banking.

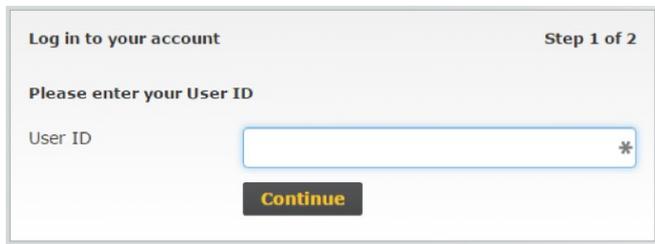
To access your online banking, simply log in with the personal security information you have given us.

[Click here to go back to Login page](#)

Logging in

You log-in via www.nordeaprivatebanking.com/ebanking.

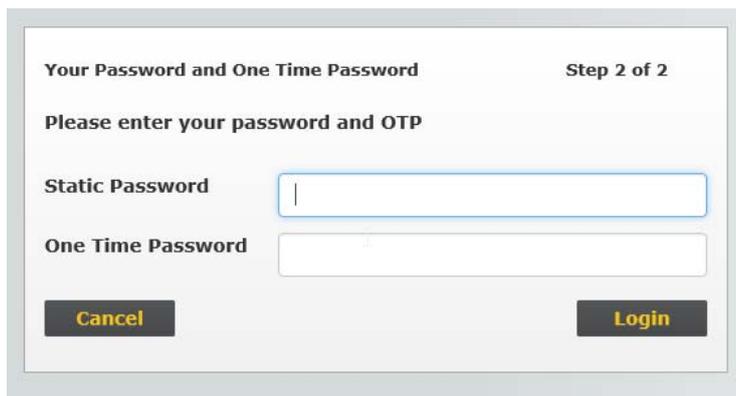
Enter your User ID



The screenshot shows a login form titled "Log in to your account" with "Step 1 of 2" in the top right corner. Below the title, it says "Please enter your User ID". There is a label "User ID" followed by a text input field with a blue border and a small asterisk icon on the right. Below the input field is a black button with the word "Continue" in yellow text.

1. Enter your new static password (the one you picked previously)
2. Enter your token's one-time-password by pressing the button and holding it for one second.

Note: the token device will provide you different numbers each time you press and hold.



The screenshot shows a login form titled "Your Password and One Time Password" with "Step 2 of 2" in the top right corner. Below the title, it says "Please enter your password and OTP". There are two labels: "Static Password" and "One Time Password". Each label is followed by a text input field with a blue border. Below the input fields are two buttons: a black button with the word "Cancel" in yellow text on the left, and a black button with the word "Login" in yellow text on the right.

Homepage

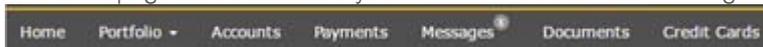
After your successful profile setup, on the homepage, you will see an overview of all your portfolios and contact details for your wealth partner.

The screenshot shows the Nordea private banking homepage. At the top left is the Nordea logo. At the top right, it says "Last log in on 15 SEP 2016 at 10:50:51 CET" with links for "My Details", "Help", and "Logout". Below this is a navigation menu with "Home", "Portfolio", "Accounts", "Payments", "Messages", "Documents", and "Credit Cards". The main content area is divided into two sections. The first section, titled "Wealth Partner", shows the "Address" for Nordea Bank S.A. at 562, Rue de Neudorf, P.O. Box 562, L-2015 Luxembourg. The second section, titled "Select Portfolio", contains a table with the following data:

| Portfolio Number * | Client | Market Value ** | Performance |
|--------------------|--------|------------------|-------------|
| | | 1,723,351.39 EUR | 2.38 % |

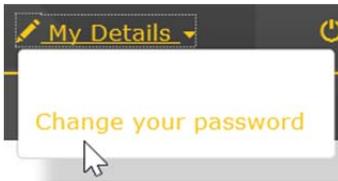
Below the table, there are two footnotes:
*) Please note that your portfolio number has changed, however your IBAN number remains the same. The old portfolio number can be seen on the first column.
**) This overview page is always displayed in EUR.

The homepage menu will show you the number of unread messages:



My Details

Under My Details you can change your password.



User Details

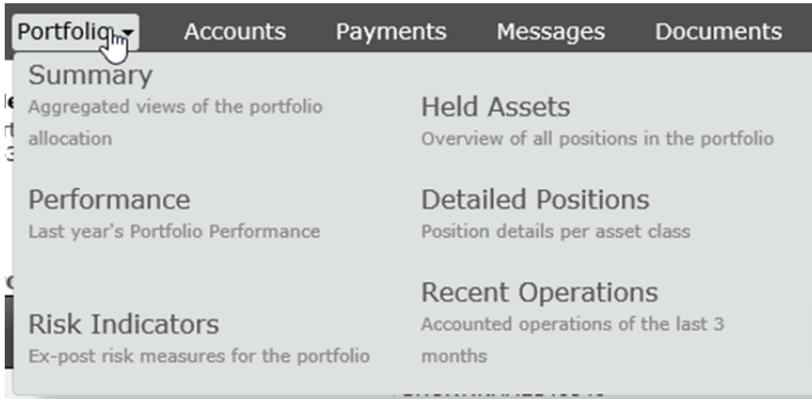
| | |
|---|--|
|  | Phone You can also change this by calling us on 1111 111111 |
|  | Email You can also change this by calling us on 1111 111111 |
|  | Address STREET155612 TOWN.COUNTRY POST.CODE You can change this by calling us on 1111 111111 or by visiting your local branch |

Security Details

| | | |
|---|--|------------------------|
|  | Password You can change your password here | Change |
|---|--|------------------------|

In case you need to change any of your personal details, please contact your Wealth Partner

Portfolio



Summary

You may select from a drop-down menu to view any of your portfolios individually.

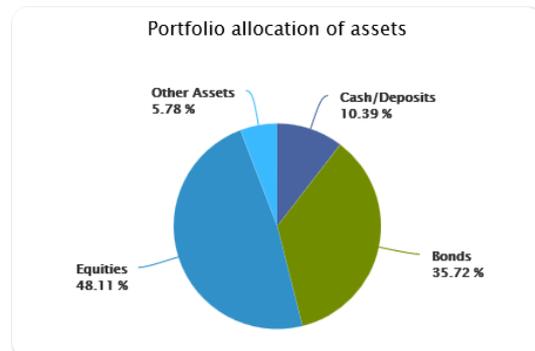
Your portfolio viewing is possible based on your portfolio allocation of assets and currency allocation of assets.

Summary

Select Portfolio 1,723,488.32 EUR

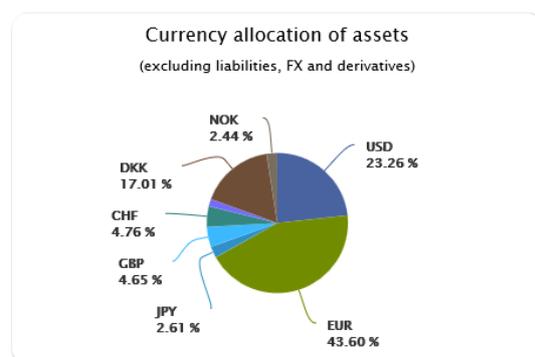
Portfolio Allocation

| Category | Market Value in EUR | Weight | |
|---------------------|---------------------|-----------------|---|
| Cash/Deposits | 179,030.33 | 10.39 % | 👁 |
| Bonds | 615,556.15 | 35.72 % | 👁 |
| Equities | 829,211.77 | 48.11 % | 👁 |
| Other Assets | 99,690.07 | 5.78 % | 👁 |
| Total Assets | 1,723,488.32 | 100.00 % | |



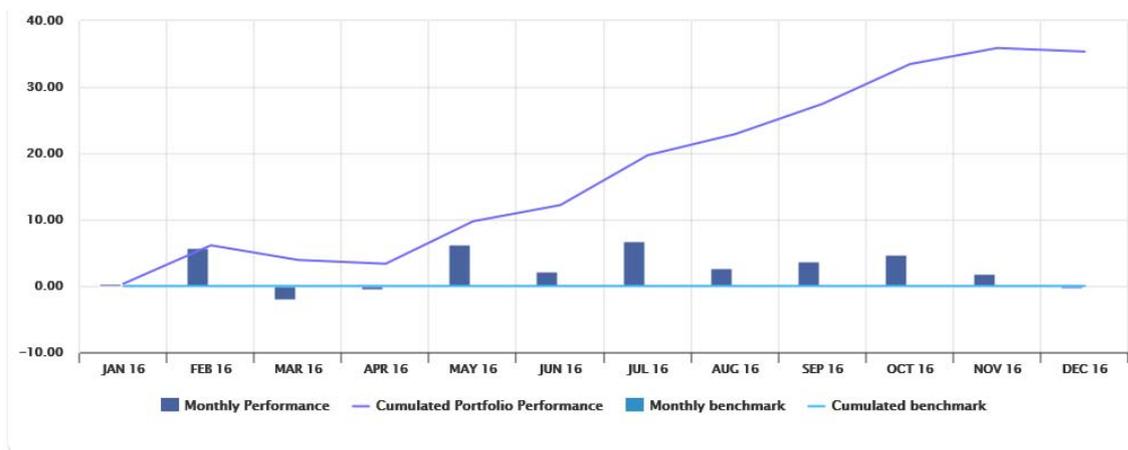
Portfolio by Currency

| Currency | Market Value in EUR | Weight |
|----------|---------------------|---------|
| USD | 400,890.81 | 23.26 % |
| EUR | 751,489.84 | 43.60 % |
| JPY | 45,017.66 | 2.61 % |
| GBP | 80,207.47 | 4.65 % |
| CHF | 82,076.17 | 4.76 % |
| SEK | 28,486.87 | 1.65 % |
| DKK | 293,207.51 | 17.01 % |
| NOK | 42,111.99 | 2.44 % |



Performance

You will see a one-year performance and detailed performance of your portfolio. This step may take longer to get calculated by the system.



Detailed Portfolio Performance 31/12/2015 - 09/12/2016

| Period | From / To | Sharpe Ratio | Return Volatility | Annualised Performance |
|--------------------------|-------------------------|--------------|-------------------|------------------------|
| Year-to-date Performance | 31/12/2015 - 09/12/2016 | - | - | 35.34 % |
| 2015 | 31/12/2014 - 31/12/2015 | - | - | 52.51 % |
| 2014 | 31/12/2013 - 31/12/2014 | - | - | 5.24 % |
| 2013 | 31/12/2012 - 31/12/2013 | - | - | 7.34 % |

| | |
|------------------------------|----------------------|
| Initial Market Value | Real. Capital P/L |
| Investment/Withdrawal | Unreal. Capital P/L |
| Profit/Loss | Real. Currency P/L |
| Final Market Value | Unreal. Currency P/L |
| Performance (in %) | Income |
| Benchmark Performance (in %) | Fees & Taxes |

Risk Indicators

This page will show you the risk indicators for your portfolio for the year-to-date.

Risk Indicators 31/12/2015 - 31/03/2016

| | |
|-------------------------|-------|
| Portfolio | |
| Portfolio Return | 0.21% |
| Over-Performance | |
| Average Return | 0.83% |

Recent Operations

This page will show you all accounted operations made on your portfolio during the past 12 months. You can download the data in PDF and CSV (excel) formats.

Recent Operations

Select Portfolio

[Download as PDF](#) [Download as CSV](#)

| Execution Date | Value Date | Operation Type | Instrument | Quantity | Price | Net Amount | Reversal |
|----------------|------------|-------------------------|------------|----------|-------|------------------|----------|
| 13/09/2016 | 15/09/2016 | Swap | | | | | |
| 13/09/2016 | 14/09/2016 | Future Variation Margin | | | | -149,000.00 USD | |
| 13/09/2016 | 15/09/2016 | SECURITY PURCHASE | | | | 376,481.53 NOK | |
| 13/09/2016 | 15/09/2016 | SECURITY PURCHASE | | | | 90,612.63 NOK | |
| 12/09/2016 | 13/09/2016 | Future Variation Margin | | | | 179,500.00 USD | |
| 12/09/2016 | 13/09/2016 | Future Variation Margin | | | | -57,000.00 USD | |
| 12/09/2016 | 12/09/2016 | Forward | | | | -983,941.78 CHF | |
| 12/09/2016 | 12/09/2016 | Forward | | | | 956,627.08 CHF | |
| 12/09/2016 | 12/09/2016 | Swap | | | | -980,430.10 USD | |
| 12/09/2016 | 14/09/2016 | SECURITY PURCHASE | | | | 906,360.60 NOK | |
| 12/09/2016 | 13/09/2016 | Future Variation Margin | | | | 108,750.00 EUR | |
| 12/09/2016 | 13/09/2016 | Future Variation Margin | | | | 179,500.00 USD | |
| 12/09/2016 | 13/09/2016 | Future Variation Margin | | | | 36,250.00 EUR | |
| 12/09/2016 | 14/09/2016 | SECURITY PURCHASE | | | | 3,889,531.25 DKK | |
| 12/09/2016 | 12/09/2016 | Future buy open | | | | 545.00 USD | |

Held Assets

This page will show you all the assets held on a selected portfolio. You can download data in PDF and/or in CSV formats.

Held Assets

Select Portfolio

1,723,508.32 EUR

[Download as PDF](#) [Download as CSV](#)

| | Code | Instrument | Quantity | Market Price | Market Value | Weight | Net Cost Value | Gain/Loss |
|--|------|------------------------------------|------------|--------------|-------------------|---------------|----------------|------------------|
| | | Cash Accounts CAD | 0.00 | | 0.00 EUR | 0.00% | 0.00 EUR | 0.00 EUR |
| | | Cash Accounts CHF | 42,848.94 | | 39,140.41 EUR | 2.27% | 39,539.48 EUR | -399.07 EUR |
| | | Cash Accounts CNY | 0.00 | | 0.00 EUR | 0.00% | 0.00 EUR | 0.00 EUR |
| | | Cash Accounts DKK | 313,283.26 | | 42,077.07 EUR | 2.44% | 42,102.87 EUR | -25.80 EUR |
| | | Cash Accounts EUR | 12,999.16 | | 12,999.16 EUR | 0.75% | 12,999.16 EUR | 0.00 EUR |
| | | Cash Accounts GBP | 26,826.66 | | 31,583.08 EUR | 1.83% | 34,270.15 EUR | -2,687.07 EUR |
| | | Cash Accounts JPY | 0.00 | | 0.00 EUR | 0.00% | 0.00 EUR | 0.00 EUR |
| | | Cash Accounts NOK | 390,121.27 | | 42,092.87 EUR | 2.44% | 41,783.56 EUR | 305.45 EUR |
| | | Cash Accounts SEK | 9,347.19 | | 978.33 EUR | 0.06% | 1,014.33 EUR | -36.00 EUR |
| | | Cash Accounts TRY | 0.00 | | 0.00 EUR | 0.00% | 0.00 EUR | 0.00 EUR |
| | | Cash Accounts USD | 11,460.78 | | 10,196.90 EUR | 0.59% | 10,191.66 EUR | 4.31 EUR |
| | | Sub-total for Cash/Deposits | | | 179,067.82 | 10.38% | | -2,838.18 |
| | | | 38,000.00 | 99.90 % USD | 33,886.72 EUR | 1.97% | 33,658.02 EUR | 114.49 EUR |
| | | | 230,000.00 | 106.29 % DKK | 33,424.26 EUR | 1.94% | 33,048.26 EUR | -214.82 EUR |
| | | | 197,000.00 | 100.38 % DKK | 26,593.14 EUR | 1.54% | 26,494.33 EUR | 65.55 EUR |
| | | | 69,000.00 | 102.55 % EUR | 70,934.87 EUR | 4.12% | 69,354.65 EUR | 1,404.85 EUR |
| | | | 12,000.00 | 102.68 % GBP | 14,637.67 EUR | 0.85% | 17,069.73 EUR | -2,563.49 EUR |
| | | | 11,000.00 | 102.51 % USD | 10,149.78 EUR | 0.59% | 10,411.85 EUR | -380.18 EUR |
| | | | 39,592.00 | 105.10 % EUR | 41,770.86 EUR | 2.42% | 41,109.56 EUR | 501.63 EUR |
| | | | 325.00 | 122.70 USD | 35,476.62 EUR | 2.06% | 32,282.54 EUR | 3,194.08 EUR |

By clicking on the icon you can see the recent operations on that instrument.

Detailed Positions

This page is similar to the held assets, but it will give you a more detailed view of your positions grouped by asset class when you click on the **+** icon. You can export data in CSV and/or in PDF format. By clicking on the  icon you can see the recent operations on that instrument.

Detailed Positions

Select Portfolio 1,723,035.60 EUR

[Download as PDF](#) [Download as CSV](#)

| + Cash/Deposits | | | | | | | | | | |
|---|----------------------------|----------|-------------------------------|----------------------------|---|---|---------------------------------|----------------------------------|------------------|---|
| + Bonds | | | | | | | | | | |
| - Equities | | | | | | | | | | |
| | Description <i>ISIN</i> | Currency | Quantity <i>Quote Date</i> | Quote <i>Cost Quote</i> | Exchange Rate <i>Cost Exch. Rate</i> | Market Value in EUR <i>Cost Value in EUR</i> | P&L% <i>Gain/Loss in EUR</i> | Weight <i>Category Weight</i> | Region | |
|  | | CHF | | 54.3500 | 1.09420 | 16,044.46 | -5.27% | 0.93% | Europe |  |
| | | | | 64.9656 | 1.24000 | 16,937.12 | -892.66 | 1.94% | | |
|  | | USD | | 22.3950 | 1.12500 | 52,018.41 | 15.31% | 3.02% | Emerging Markets |  |
| | | | | 18.9609 | 1.10000 | 45,110.46 | 6,907.95 | 6.28% | | |
|  | | JPY | | 2,081.5000 | 115.07510 | 21,344.07 | -5.69% | 1.24% | Japan |  |
| | | | | 2,481.1322 | 129.39000 | 22,632.02 | -1,287.95 | 2.58% | | |
|  | | USD | | 34.7400 | 1.12500 | 42,770.68 | 2.72% | 2.48% | North America |  |
| | | | | 34.0148 | 1.13000 | 41,638.45 | 1,132.23 | 5.16% | | |
|  | | USD | | 75.4600 | 1.12500 | 7,177.40 | -17.74% | 0.42% | Europe |  |
| | | | | 93.3155 | 1.14000 | 8,724.88 | -1,547.48 | 0.87% | | |
|  | | JPY | | 10,473.0000 | 115.07510 | 23,636.43 | 29.98% | 1.37% | Japan |  |
| | | | | 10,207.9996 | 145.79000 | 18,184.64 | 5,451.79 | 2.85% | | |
|  | | USD | | 25.1750 | 1.12500 | 32,449.21 | 7.08% | 1.88% | Other Regions |  |
| | | | | 26.0222 | 1.25000 | 30,302.47 | 2,146.74 | 3.91% | | |
|  | | EUR | | 37.5800 | 1.00000 | 17,174.06 | 1.79% | 1.00% | Other Regions |  |
| | | | | 36.9000 | 1.00000 | 16,871.73 | 302.33 | 2.07% | | |

For certain positions, you can see the price history from 31.12.2015 by clicking on

the  icon.

Price History



Accounts

The accounts page allows you to access all your cash accounts, loans and deposits.

Account Overview

Press on the desired account* to see recent transactions.
Note the balances are only updated when you login.

| | | |
|-----|--------------------------------------|----------------------------------|
| CAD | Current Balance Available balance | 0.00 CAD 0.00 CAD |
| CHF | Current Balance Available balance | 42,848.94 CHF 42,848.94 CHF |
| CNY | Current Balance Available balance | 0.00 CNY 0.00 CNY |
| DKK | Current Balance Available balance | 313,283.26 DKK 313,283.26 DKK |
| EUR | Current Balance Available balance | 12,999.16 EUR 12,999.16 EUR |

*Current Balance: Represents the amount of money in your account.

Available Balance: Represents your current balance with all pending debits of today.

[Back](#)

| | | |
|-----|--------------------------------------|----------------------------------|
| DKK | Current Balance Available Balance | 313,283.26 DKK 313,283.26 DKK |
|-----|--------------------------------------|----------------------------------|

Recent Transactions

You will be able to download, save and print in the search options based on period, amount or number of transactions.

Displaying the last 20 transactions within the past six months (since 31/12/2015). Use Search to retrieve previous transactions.

[Search](#) [Download in CSV](#) [Download in PDF](#)

| Date | Description | Reference | Paid-In (DKK) | Paid Out (DKK) | Balance (DKK) |
|------|--|-----------|---------------|----------------|---------------|
| | Securities Purchase 192 Bavarian Nordic DK at DKK 251.7591 | | | 48,361.92 | 313,283.26 |
| | Foreign Exchange Purchase Forex Spot Bought EUR 22,945.00 against DKK 170,692.44 @ 7.4392 | | | 170,692.44 | 361,645.18 |
| | Foreign Exchange Purchase Forex Spot Bought EUR 42,564.54 against DKK 316,654.64 @ 7.4394 | | | 316,654.64 | 532,337.62 |
| | Corporate Action Coupon Payment Realkredit Danmark FRN 01.10.19 DKK 602.02 @ 1.0000000 | | 602.02 | | 848,992.26 |
| | Corporate Action Coupon Payment Nykredit Realkredit 3% 01.10.44 IO DKK 3,359.70 @ 1.0000000 | | 3,359.70 | | 848,390.24 |
| | Corporate Action Partial Redemption Nykredit Realkredit 3% 01.10.44 IO DKK 21,309.70 @ 1.0000000 | | 21,309.70 | | 845,030.54 |
| | Foreign Exchange Purchase Forex Spot Bought EUR 23,567.00 against DKK 175,267.78 @ 7.437 | | | 175,267.78 | 823,720.84 |
| | Securities Purchase 197000 DLR Kredit A/S FRN 01.07.18 at 100% | | | 197,000.00 | 998,988.62 |
| | Foreign Exchange Purchase Forex Spot Bought JPY 52,091.00 against DKK 3,209.59 @ 0.061615 | | | 3,209.59 | 1,195,988.62 |
| | Securities Sale 379288.47 Nordea Kredit Real 3.5% 0 at 104.600000% | | 399,288.64 | | 1,199,198.21 |

You can also search for your transactions either by date or the amount. Simply click on the search button on the full transaction list page.

Recent Transactions

Recent Transactions
You will be able to download, save and print in the search options based on period, amount or number of transactions.

Search by date

Start Date

End Date

Search by amount

Minimum Amount

Maximum Amount

Or

Search by number of transactions

Transaction Count

Payments

You can use this section of Nordea private ebanking to move money between your own accounts, send money, view the upcoming payments or see the payments that are on hold. The daily limit of external transfers is 25.000 EUR.

*** This functionality is only available for advisory clients. It is currently not available to our Switzerland clients.**

Move Money

In order to transfer money between your accounts, you can simply choose “from” an account “to” another account, and indicate the desired and finally the amount. You can only select the currencies of the accounts you are moving money from or to. Payment reference can hold a personal comment.

Move Money | Send Money | Upcoming Payments | On hold Payments

Transfer between your own accounts

From account*

To account*

Currency* EUR DKK

Amount*

Payment reference

How should the transfer be carried out?

Once - immediately
 Once - at a future date
 As a standing order

Payments in a currency that is different from your chosen current account currency will be settled on the current account specified by you at the exchange rate offered by the bank at the time of the settlement plus a margin. For orders above EUR 25,000 equivalent, please contact the bank.

Send Money

To send money to another account please fill in the required details and click continue.

If you are sending money to an IBAN account, the BIC code will be populated automatically.

In case you want to save the beneficiary details for later use please tick the “save beneficiary details” checkbox.

The screenshot shows a web form for sending money. At the top, there are four tabs: 'Move Money', 'Send Money' (which is active), 'Future Payments', and 'Pending Payments'. Below the tabs, the text 'Transfer to other accounts' is displayed. The form is divided into several sections:

- Beneficiary Options***: Two radio buttons are present. The first is 'A Saved Beneficiary' (unselected), and the second is 'A New Beneficiary' (selected).
- From Account***: A dropdown menu with '- Please Select' and a checkmark icon.
- Currency**: A label with no input field.
- Beneficiary Name***: A text input field.
- Account No or IBAN***: Two radio buttons, 'Account No' (unselected) and 'IBAN' (unselected).
- Save beneficiary details**: A checkbox labeled 'Yes' (unchecked).
- Credit Currency***: A dropdown menu with '- Please Select' and a checkmark icon.
- Amount***: A text input field.
- Payment reference 1, 2, 3, 4**: Four separate text input fields.
- How should the transfer be carried out?**: Three radio buttons: 'Once - immediately' (selected), 'Once - at a future date' (unselected), and 'As a standing order' (unselected).

At the bottom of the form, there is a yellow 'Continue' button.

After you click continue you will be asked to confirm the payment by entering the One-time Password generated by your security token device.

The screenshot shows a confirmation screen titled 'Step 2 of 3: Confirm payment'. The text 'Please check your details below and confirm if they are correct.' is displayed. Below this, the following details are listed:

| | |
|---------------|------------|
| From Account | LU |
| Beneficiary | test Mouse |
| To Account | LU |
| Currency | EUR |
| Credit Amount | 111.00 |

Below the details, there is a text input field with the label 'Please enter your One Time Password*'. At the bottom, there are three buttons: 'Back', 'Cancel', and 'Confirm' (which is highlighted in yellow).

Upcoming Payments

You will see a list of future-dated payments on your account and you may cancel them if you wish. You get started by choosing an account number from the drop-down menu.

You cannot modify an upcoming payment. If you need to change the details please cancel the payment and enter a new one.

The screenshot shows the 'Future Payments' section of a banking interface. At the top, there are tabs for 'Move Money', 'Send Money', 'Future Payments', and 'Pending Payments'. Below the tabs, there is a heading 'Select an account to view the future payments' followed by a dropdown menu labeled 'Account number*'. Underneath, there is a sub-heading 'Future Payments' and a note: 'You will be able to download, save and print in the search options based on period and/or amount, as well as number of transactions.' Below this is a section 'Selected account:' with a search icon and a search input field. At the bottom, there is a table with columns: Date, From, To, Currency, Amount, Reference, and Action.

Pending Payments

In case there is a problem with your payment, it will show in the “Pending Payments” page.

This means that our staff is working on the issue. Please contact your wealth partner for further information. If you wish to cancel the payment you may do so by clicking the “cancel” button.

Step 1 - Payment Details

Select the type of payment you would like to make.

You can generate off-payments, future-dated payments or set-up a recurring payment.

The screenshot shows the 'Pending Payments' section of a banking interface. At the top, there are tabs for 'Move Money', 'Send Money', 'Future Payments', and 'Pending Payments'. Below the tabs, there is a heading 'Select an account to view the pending payments' followed by a dropdown menu labeled 'Account Number*' with the text 'Please Select' inside.

Beneficiaries

You can save a beneficiary from the send money page, and you can also create a new one and update the beneficiary list from the “Manage Beneficiaries” tab.

The screenshot shows the 'Manage Beneficiaries' section of a banking interface. At the top, there are tabs for 'Payments / Transfers', 'Manage Beneficiaries', and 'Standing Orders'. Below the tabs, there is a heading 'Manage Beneficiaries' and a sub-heading 'Here you can view your list of beneficiaries. Please add, remove and update their details'. Below this is a button 'Create new beneficiary'. At the bottom, there is a table with columns: Name, Nickname, Reference, IBAN or Account Number, BIC, and Actions.

| Name | Nickname | Reference | IBAN or Account Number | BIC | Actions |
|---------------|---------------|-----------|------------------------|-------------|---------|
| David Vuallat | David Vuallat | | ... | BCEELULLXXX | ✕ ✎ |
| Toto Name | Toto Nickname | | | DABANO22XXX | ✕ ✎ |

Standing Orders

Here you find the standing orders you have created under Payments as “standing orders”.

You can change or cancel them.

The screenshot shows the 'Standing Orders' section of a banking interface. At the top, there are tabs for 'Payments / Transfers', 'Manage Beneficiaries', and 'Standing Orders'. Below the tabs, there is a heading 'Manage your Standing Orders' and a sub-heading 'This page allows you to amend and cancel your existing standing orders'. Below this is a section 'Select an account to view the Standing Order' followed by a dropdown menu labeled 'Account Number*' with the text 'Please Select' inside.

Messages

This is a secure channel to communicate with your Wealth Partner. Clicking on the messages menu will bring you to your inbox. New messages are marked in bold.



The screenshot shows an inbox interface with a navigation bar at the top containing 'Inbox', 'Compose Message', and 'Sent Messages'. Below the navigation bar, the text 'Inbox Messages' is displayed. A table lists several messages, each with columns for 'From', 'Subject', 'Date', and 'Action'. The 'Action' column contains a 'View Conversation' link and a paperclip icon. The messages are as follows:

| From | Subject | Date | Action |
|----------------|---------|---------------------|-----------------------------------|
| IMPLEMENTATION | test | 20/08/2015 13:57:46 | View Conversation |
| IMPLEMENTATION | test 7 | 20/08/2015 13:56:47 | View Conversation |
| IMPLEMENTATION | test 6 | 20/08/2015 13:55:53 | View Conversation |
| IMPLEMENTATION | test 5 | 20/08/2015 13:54:46 | View Conversation |
| IMPLEMENTATION | test 4 | 20/08/2015 11:52:21 | View Conversation |
| IMPLEMENTATION | test 3 | 20/08/2015 11:47:00 | View Conversation |
| IMPLEMENTATION | test 2 | 20/08/2015 11:46:44 | View Conversation |
| IMPLEMENTATION | test 1 | 20/08/2015 11:45:19 | View Conversation |

If the message has an attachment, it will show the paperclip icon

To see the messages inside the conversation click on “View Conversation”



The screenshot shows a 'Full Conversation' view. At the top, it says 'Full Conversation'. Below this is a table with columns: 'Subject', 'From', 'To', 'Date', 'Action', and a paperclip icon. The table contains one row:

| Subject | From | To | Date | Action | |
|---------|----------------|-----|---------------------|------------------------------|--|
| test 6 | IMPLEMENTATION | You | 20/08/2015 13:55:53 | View Message | |

Below the table, it says 'Page 1 of 1'. At the bottom left, there is a 'Back' button.

To read the message click on “View Message”



The screenshot shows a single message view. At the top, there is a navigation bar with 'Inbox', 'Compose Message', and 'Sent Messages'. Below this, the text 'Subject - test 6' is displayed. On the right side, there is a 'Download Attachment' link with a paperclip icon. Below the subject line, the text 'Message' is shown, followed by 'test 6'. At the bottom left, there is a 'Return To Messages' button, and at the bottom right, there is a 'Reply' button.

Compose Message

In order to send a message to your Wealth Partner, you will need to enter your OneTime Password generated by your security token device, along with the subject and the message.

Inbox **Compose Message** Sent Messages

Compose New Message

Subject*

Message*

Please enter your One Time Password*

Continue

Sent Messages

You will see a list of your previous conversations.

| To | Subject | Date Sent | Action |
|----|---|---------------------|--------------------------|
| | This is the subject Thi is the subject Thi is the subject Thi | 29/08/2015 12:24:15 | View Conversation |
| | This is the subject Thi is the subject Thi is the subject Thi | 20/08/2015 12:23:58 | View Conversation |
| | test | 29/07/2015 08:53:56 | View Conversation |
| | ttest | 28/07/2015 17:10:50 | View Conversation |
| | This is a test | 28/07/2015 14:49:13 | View Conversation |
| | This is a test | 28/07/2015 14:48:53 | View Conversation |
| | test counter | 21/07/2015 09:53:05 | View Conversation |
| | test | 15/07/2015 17:03:52 | View Conversation |

Documents

Here you will be able to download confirmations, account balance statements, Net Equity Statements, EUSD exchange of information statements and marketing publications for your portfolios. Documents from 2014 (included) onwards are available to you. To get started you always need to filter by “search under account”.

| | Date | Document Group | Subject | Select |
|----------|-------------------|----------------|---------------------------------------|--------------------------|
| Q | 17/03/2016 | All | SECURITIES CLIENT CONFIRMATION | <input type="checkbox"/> |
| Q | 17/03/2016 | All | FOREIGN EXCHANGE CONFIRMATION | <input type="checkbox"/> |
| Q | 17/03/2016 | All | FOREIGN EXCHANGE CONFIRMATION | <input type="checkbox"/> |
| Q | 07/03/2016 | All | Term Deposit | <input type="checkbox"/> |
| Q | 07/03/2016 | All | Term Deposit | <input type="checkbox"/> |
| Q | 07/03/2016 | All | Term Deposit | <input type="checkbox"/> |
| Q | 07/03/2016 | All | Term Deposit | <input type="checkbox"/> |
| Q | 07/03/2016 | All | Investment Loan | <input type="checkbox"/> |

Unread documents will be displayed in **bold** texts. To view a document click on the  icon. This will also mark the document as read.

If you wish to mark multiple documents as read, select them by ticking the checkbox on the right and clicking on “Mark as read” button.

Credit Cards

This page will show all the credit cards you have registered with the bank.

*** This functionality is only available to our Luxembourg clients.**

| Card Number | Account | CardType | Limit | Currency | Status |
|--------------|---------|------------------|------------------------------------|--|--------|
| 543193XXXXXX | LU | MasterCard® Gold | | USD | ISSUED |
| | | | View His Statement | View Full Transaction List | |
| 543193XXXXXX | LU | MasterCard® Gold | | USD | ISSUED |
| | | | View His Statement | View Full Transaction List | |

To see the transactions please click on the “View full transaction list”, were you can select the period in the dropdown menu, that you want to see the transactions for. You can view transactions up to 12 months back.

Help

For information about installation or for help to solve problems, please contact Nordea private ebanking Helpdesk on +352 43 88 73 30 or on email: ebankinghelpdesk@nordea.lu during Office Hours 9.00-17.00 CET.

Blocking of ebanking account

Should you note or presume an abuse of your account through Nordea private ebanking, or if you have lost your User ID, password, activation code and/or security token device, or presume that a third party has or might have obtained your User ID, password, activation code and/or security token device by theft or otherwise, you shall immediately disable access to your Nordea private ebanking by introducing five successive login attempts with an incorrect password.

You shall, without undue delay, notify the Bank, by telephone and a subsequent confirmation in writing, of the abuse, loss, theft or misappropriation of the User ID, password, activation code and/or security token device (herein referred to as "Notification"). The procedure whereby you disable access to our Nordea private ebanking by introducing five successive incorrect passwords is a preliminary protection for you against further misuse, but does not qualify as official blocking of the account, which can be effected only by the Bank.

Upon receipt of a Notification, the Bank will block access to the account.

The Bank may interrupt the user's access to Nordea's private ebanking at any time if it assumes or suspect an abuse.

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